



Yakima County Technology Services

Yakima County Technology Building
217 North 1st Street

Phone: (509)574-2000 - FAX: (509)574-2001

Internet: www.co.yakima.wa.us

INTER-LOCAL AGREEMENT

Yakima County Network Services
217 N First Street
Yakima WA 98901

City of Sunnyside
818 E. Edison Avenue
Sunnyside, WA 98944

1. Purpose

This Emergent Inter-Local Agreement Number 2012-001 (ILA) is executed by Yakima County Technology Services (YCTS) and the City of Sunnyside (City). This ILA sets forth the obligations of the parties with respect to YCTS' provision of business related technology services that are to be provided on an emergency basis due to Sunnyside personnel unavailability.

2. Term and Termination

The term of this ILA is effective upon the date of execution by both parties and shall remain in full force and effect until ILA 2011-005 is signed which will supersede this agreement.

This Agreement will not be in effect during any period of interruption to YCTS' processing capability which is caused by a disaster, as declared by the Director of YCTS.

Either party may cancel the service with sixty days written notice.

3. Scope of Agreement

The services covered by this ILA are detailed in Attachment A and will include such things as:

- a. Workstation support
- b. Some system support on an hourly basis
- c. Some network support on an hourly basis

All information and data produced by and for the City of Sunnyside is the property of the City who is solely responsible for its stewardship, retention and production, according to the applicable laws and statutes of the State of Washington. Data and information will be made available to the City, in an agreed to form suitable to migration, should this ILA be terminated.

4. Service Costs, Billing and Termination Liability

The City agrees to pay YCTS all nonrecurring (purchase, configuration and installation) and recurring (yearly) costs, fees, and charges associated with the Services that are requested.

5. ILA Management

Unless otherwise indicated, all correspondence regarding this ILA 2009-005 should be directed to:
Customer Contact: YCTS Contact:

~~Mark Gervasi~~ Frank Sweet
Sunnyside City Manager (Interim)
818 E. Edison Avenue
Sunnyside, WA 98944

Phone: 509-574-1950 837-3997
fsweet@ci.sunnyside.wa.us

Mike Tibbetts
Yakima County Technology Services
217 N. First Street
Yakima WA 98901

Phone: 509-574-1986
mike.tibbetts@co.yakima.wa.us

10. Authorization/Acceptance

This ILA constitutes the entire agreement between the parties and supersedes all other communication, written or oral, related to the subject matter of this ILA. Customer hereby authorizes YCTS to perform the services described. The Parties hereby acknowledge and accept the terms and conditions of the ILA.

IN WITNESS WHEREOF, the parties have executed this Service Level Agreement.

APPROVED
Yakima County Technology Services

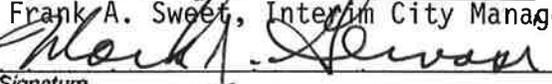


Signature
George D. Helton, Director

Date 3/13/2012

APPROVED
City of Sunnyside



Frank A. Sweet, Interim City Manager


Signature
Mark J. Gervasi, City Manager

Date 3/13/2012

CITY CONTRACT NO: A-2012-25
RESOLUTION NO: NA
COUNCIL MTG: 3-12-2012

**Attachment A
ILA 2012-001****Service Locations and Costs****Service Delivery Location:**

City of Sunnyside Offices
Sunnyside, WA 98944

Costs:

\$5,200/month Workstation Support
\$ 75/hour Server, Network, Exchange , Phones, Backups, Wireless,
Application support

Workstation Support Responsibilities**Workstation support responsibilities only includes:**

- Resolving problems getting data to a printer
- Install print drivers
- Mapping network drives
- Resolving mouse, keyboard and monitor issues
- Recommend computers to purchase
- Load new computers with all software and configure for use
- Rebuild existing computers as needed
- Install applications (per vendor's instructions. Problems with the application are handled by the end user or systems administrator.)
- Install antivirus software
- Clean machine of viruses and malware
- Analyze & resolve computer performance issues
- Resolve any PC Hardware issues
- Install Microsoft patches